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# UNIFIED CARRIER LICENCE TELECOMMUNICATIONS ORDINANCE (Chapter 106)

# Hong Kong Telecommunications (HKT) Limited ("HKT")

# <u>Tariff:</u>

Internet Protocol Voice Service ("VoIP Service")

# **Description of Tariff:**

CSL Mobile Limited ("CSL") on behalf of HKT hereby publishes the tariffs of the services provided by HKT.

CSL acquires mobile services in bulk from HKT and is authorized to interface with and resell the mobile services to end customers.

See Annex A for details.

## Effective date of tariff:

20 July 2015

## **Revision history:**

First publication on 20 July 2015

#### Internet Protocol Voice Service ("VoIP Service")

The VoIP Service is a voice over Internet Protocol service provided by CSL to its mobile service subscriber via a designated smartphone application ("**App**") working on any eligible mobile devices/tablet computers through Wi-Fi or mobile data (as the case may be). The VoIP Service may allow a subscriber in Hong Kong or abroad to communicate with other telephone users locally or overseas through Internet with the associated mobile service designated as the Calling Line Identification (CLI) of the calls originating from the Service. Certain value-added services ("VAS") features (such as Call Waiting, Caller Number Display and Conference Call) may be made available under the designated App for the Service.

The App may be downloaded by the user(s) or installed by CSL to the relevant device(s), but the customer must first sign up to the relevant application form and subscribe to the underlying mobile service, or purchase an eligible Prepaid SIM card and activate the relevant mobile service before the App can be activated for use. The VoIP Service may make use of telecommunications services provided by other third parties, such as Wi-Fi access, roaming data usage, international SMS or local mobile usage. In such case, the customer shall be responsible for all the relevant charges so incurred and levied by the respective service provider(s) offering such service(s) to the user.

#### **Basic Charges:**

	Amount (in HK\$)	Remarks
Day Pass:	\$15/day	Pay-as-you-use
Monthly Pass:	\$100/month	On subscription basis

Current offerings of the VoIP Service under 1010 brand and csl. brand are as below:

1010: <u>http://1010.hkcsl.com/jsp/roaming\_and\_idd/kingking/kingking.jsp</u>csl.: http://www.hkcsl.com/en/KingKing-voice-roaming-service/

#### Remarks:

- (1) The above charge does not include the cost of Wi-Fi connectivity (if any).
- (2) IDD charges to CSL or other IDD service providers will apply if calls are made to non-Hong Kong telephone numbers under the Service.
- (3) Mobile voice call minutes shall be deducted or charged for duration of IDD calls.
- (4) Telephone calls made or received in Hong Kong under the VoIP Service, if applicable, maybe treated and charged as local voice call minutes which may be deducted from the service entitlements under the subscriber's account for the relevant mobile service.
- (5) The provision of the VoIP Service is subject to CSL's Mobile Service Agreement, General Conditions of Telecommunications Service (Consumer Consumers) or General Conditions of Service (as the case may be) and the applicable terms and conditions of the VoIP Service (as amended from time to time).

- (6) CSL may from time to time update, change, suspend, withdraw any of above tariff plans; or add new tariff plan(s) to its service portfolio after the publication date.
- (7) CSL reserves the right not to provide any Service(s) to those customers who have previously found its service to be unacceptable despite it being provided in accordance with its tariff terms and conditions and at normal service levels.